Product Interval Summary¹

Bell Atlantic - New York

EXPANDED INTERCONNECTION/COLLOCATION:

Product:	BELL ATLANTIC Interval
Interconnection Trunks (DS1 Systems):	
Forecasted Trunks: Per (pending) PSC 914 tariff Section 3.3.1 (A and B)	
 Augment of Existing Trunk Group - 1 - 192 Trunks (8 DS1's): ² 	18 Days
• 193 – 384 Trunks (16 DS1's)	30 Days
 Project or complex, new or augment > 384 Trunks 	Negotiated ³
<u>Trunks not Forecasted:</u>	
Facilities available	45 Days
 No facilities (treated as 6 month forecast)⁴ 	Maximum of 198 Days
911/E911 SERVICE:	
Provisioning of 911/E911 MF Trunks:	
If Facilities are available:	18 Days
Port Establishment	included in above 18 Days
SS7 Ports and Data Base Interconnection	Negotiated
Physical Collocation Space ⁵	
(a) Where space is available - NY	76 Bus. Days
(b) (i) Notification of space unavailability - NY	8 Bus. Days
Virtual Collocation Space	
(a) Where space is available	105 Days
(b) Where space is Not available	
(i) Notification of space availability	10 Days
(ii) From Notification	Negotiated
SCOPE	
(a) Form of Physical collocation, all appropriate Physical terms apply.	76 Bus. Days
Assembly Products	
(a) Same as Physical, all appropriate Physical terms apply.	76 Bus. Days
Cageless	
(a) Where Bell Atlantic equipment is secure.	76 Bus. Days
(b) Where Bell Atlantic equipment is un-secure.	105 Bus. Days

¹ The Product Interval Summary appears in the Single Source Interval Document (SSID) on Bell Atlantic's TISOC web site. The parties have agreed to reassess the standard intervals contained in the Product Interval Guide at some future point.

² Requests for additional trunks to an existing trunk group must be for 192 trunks or less and must be ordered between the same two locations. The order and any subsequent related orders must be placed within a 30 business day period and must not exceed a total of 192 trunks. The initial or subsequent request must not exceed the forecast by 10% or more.

³ See Glossary

⁴ Bell Atlantic will provide the CLEC justification, generally outlining No Facility condition.

⁵ Monitor the Collocation product intervals contained in the latest NY Tariff for definitive intervals.

UNBUNDLED ELEMENTS:

PORTS: Analog Switch Port - translation activation, after establishment of switch and wiring: 1-19 Lines (per order) 2 Days 0 1-19 Lines (per order) 1 Days 0 Other 1 Other	Product:	BELL ATLANTIC Interval
Analog Switch Port - translation activation, after establishment of switch and wiring: • 1-19 Lines (per order) • 20-100 Lines, and if fac's are available • Other Other Hot Cut – existing customer UNE Switch Port Centrex Analog (Migration or New) 1-20 Ports (w/ Standard Features) 21+ Ports (w/ Standard Features) Any Ports w/ Non-Standard Features) Basic Rate Interface – ISDN Port • Local: 1-12 lines • Not OfferedOver 12 lines Feature/Service Change (Resale or UNE): (a) Basic Features: Call Waiting, Call Forwarding, Speed Calling & 3 Way Calling, All Phonesmart (including Call Blocking, Anonymous Call Rejection, Call Return, and Call Trace), Repeat Dialing, All Business Calling Plans including (Dial A Visit, NY-N) Corridor, Cents Per Minute, Unlimited Regional Calling), Telephone Number Change or Regrades, Disconnect of Feature • Received by 3 p.m. (EST) except chg of tel or regrade • Received after 3 p.m. (EST) except chg of tel or regrade • Received after 3 p.m. (EST) except chg of tel or regrade • Received after 3 p.m. (EST) except chg of tel or regrade • Received with Name, Call Waiting ID, Call Waiting ID With Name, Call Manager, Call Manager With Name, (c) Remote Call Forwarding, Hunting, Ultra Forward, (d) Suspend, Block or Restore Orders Change Listing to Non Pub, Additional Listing, All consumer calling plans Received by 3 PM (EST) (e) Received after 3 PM (EST) (f) Voice Dialing (g) Distinctive Ringing (h) Disconnect Orders: (Translation change - no dispatch) LOOPS: Basic Link (SVGAL) – Hot Cut 1-9 lines 10+ New Lines (Residence) Smarts Clock	UNE - POTS Type Services:	
I-19 Lines (per order) 2 0-100 Lines, and if fac's are available Other Note of the Cut – existing customer UNE Switch Port Centrex Analog (Migration or New) 1-20 Ports (w' Standard Features) 21+ Ports (w' Standard Features) Any Ports w' Non-Standard Features Any Ports w' Non-Standard Features Basic Rate Interface - ISDN Port Local: 1 - 12 lines Not OfferedOver 12 lines Feature/Service Change (Resale or UNE): (a) Basic Features: Call Waiting, Call Forwarding, Speed Calling & 3 Way Calling, All Phonesmart (including Call Blocking, Anonymous Call Rejection, Call Return, and Call Trace), Repeat Dialing, All Business Calling Plans including (Dial A Visit, NYN) I Corridor, Cents Per Minute, Unlimited Regional Calling), Telephone Number Change or Regrades, Disconnect of Feature Received by 3 p.m. (EST) except chg of tel or regrade Received after 3 p.m. (EST) except chg of tel or regrade Received after 3 p.m. (EST) except chg of tel or regrade Received after 3 p.m. (EST) except chg of tel or regrade Received after 3 p.m. (EST) except chg of tel or regrade Received after 3 p.m. (EST) except chg of tel or regrade Received after 3 p.m. (EST) except chg of tel or regrade Received after 3 p.m. (EST) except chg of tel or regrade Received after 3 p.m. (EST) except chg of tel or regrade Received after 3 p.m. (EST) except chg of tel or regrade Received after 3 p.m. (EST) except chg of tel or regrade Received by 3 p.m. (EST) except chg of tel or regrade Received by 3 p.m. (EST) except chg of tel or regrade Received by 3 p.m. (EST) except chg of tel or regrade Received by 3 p.m. (EST) except chg of tel or regrade Received after 3 p.m. (EST) except chg of tel or regrade Received after 3 p.m. (EST) except chg of tel or regrade Received after 3 p.m. (EST) except chg of tel or regrade Received after 3 p.m. (EST) except chg of tel or regrade Received after 3 p.m. (EST) except chg of tel or regrade Received after 3 p.m. (EST) except chg of tel or regrade Received after 3 p.m. (EST) except chg of tel or regrade Received after 3 p.m.	PORTS:	
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Call Trace), Repeat Dialing, All Business Calling Plans including (Dial A Visit, NY-NJ Corridor, Cents Per Minute, Unlimited Regional Calling), Telephone Number Change or Regrades, Disconnect of Feature • Received by 3 p.m. (EST) except chg of tel or regrade • Received after 3 p.m. (EST) except chg of tel or regrade (b) Other Features: Call Answering and Call Answering Enhanced Services, Caller ID, Caller ID With Name, Call Waiting ID, Call Waiting ID With Name, Call Manager, Call Manager With Name, (c) Remote Call Forwarding, Hunting, Ultra Forward, (d) Suspend, Block or Restore Orders Change Listing to Non Pub, Additional Listing, All consumer calling plans Received by 3 PM (EST) Same Day (e) Received after 3 PM (EST) (f) Voice Dialing (g) Distinctive Ringing (h) Disconnect Orders: (Translation change - no dispatch) LOOPS: Basic Link (SVGAL) – Hot Cut 1-9 lines 10+ Samets Clock Smarts Clock		
Change or Regrades, Disconnect of Feature Received by 3 p.m. (EST) except chg of tel or regrade Received after 3 p.m. (EST) except chg of tel or regrade Received after 3 p.m. (EST) except chg of tel or regrade Received after 3 p.m. (EST) except chg of tel or regrade Next Day (b) Other Features: Call Answering and Call Answering Enhanced Services, Caller ID, Caller ID With Name, Call Waiting ID, Call Waiting ID With Name, Call Manager, Call Manager With Name, Call Manager With Name, (c) Remote Call Forwarding, Hunting, Ultra Forward, (d) Suspend, Block or Restore Orders Same day Change Listing to Non Pub, Additional Listing, All consumer calling plans Received by 3 PM (EST) Same Day (e) Received after 3 PM (EST) Next Day (f) Voice Dialing 3 Days (g) Distinctive Ringing 1 Day (h) Disconnect Orders: (Translation change - no dispatch) 4 (business) Hours LOOPS: Basic Link (SVGAL) – Hot Cut 1-9 lines 10+ Negotiated Basic Link (SVGAL) (2 Wire Analog) - New Line New Lines (Residence) Smarts Clock	Call Trace), Repeat Dialing, All Business Calling Plans including (Dial A Visit, NY-	
 Received by 3 p.m. (EST) except chg of tel or regrade Received after 3 p.m. (EST) except chg of tel or regrade Received after 3 p.m. (EST) except chg of tel or regrade Other Features: Call Answering and Call Answering Enhanced Services, Caller ID, Caller ID With Name, Call Waiting ID, Call Waiting ID With Name, Call Manager, Call Manager With Name, Remote Call Forwarding, Hunting, Ultra Forward, Same day Same day Change Listing to Non Pub, Additional Listing, All consumer calling plans Received by 3 PM (EST) Received after 3 PM (EST) Same Day Voice Dialing Joay Distinctive Ringing Day Disconnect Orders: (Translation change - no dispatch) LOOPS: Basic Link (SVGAL) – Hot Cut 1-9 lines Sdays Negotiated Negotiated Basic Link (SVGAL) (2 Wire Analog) - New Line New Lines (Residence) Smarts Clock 	NJ Corridor, Cents Per Minute, Unlimited Regional Calling), Telephone Number	
Received after 3 p.m. (EST) except chg of tel or regrade (b) Other Features: Call Answering and Call Answering Enhanced Services, Caller ID, Caller ID With Name, Call Waiting ID, Call Waiting ID With Name, Call Manager, Call Manager With Name, (c) Remote Call Forwarding, Hunting, Ultra Forward, (d) Suspend, Block or Restore Orders Change Listing to Non Pub, Additional Listing, All consumer calling plans Received by 3 PM (EST) (e) Received after 3 PM (EST) Same Day (f) Voice Dialing (g) Distinctive Ringing (h) Disconnect Orders: (Translation change - no dispatch) LOOPS: Basic Link (SVGAL) – Hot Cut 1-9 lines 10+ New Lines (Residence) Smarts Clock	Change or Regrades, Disconnect of Feature	
(b) Other Features: Call Answering and Call Answering Enhanced Services, Caller ID, Caller ID With Name, Call Waiting ID, Call Waiting ID With Name, Call Manager, Call Manager With Name, (c) Remote Call Forwarding, Hunting, Ultra Forward, (d) Suspend, Block or Restore Orders Change Listing to Non Pub, Additional Listing, All consumer calling plans Received by 3 PM (EST) Same Day (e) Received after 3 PM (EST) (f) Voice Dialing (g) Distinctive Ringing (g) Disconnect Orders: (Translation change - no dispatch) LOOPS: Basic Link (SVGAL) – Hot Cut 1-9 lines 10+ Negotiated Basic Link (SVGAL) (2 Wire Analog) - New Line New Lines (Residence) Smarts Clock	 Received by 3 p.m. (EST) except chg of tel or regrade 	Same day
Caller ID With Name, Call Waiting ID, Call Waiting ID With Name, Call Manager, Call Manager With Name, (c) Remote Call Forwarding, Hunting, Ultra Forward, (d) Suspend, Block or Restore Orders Change Listing to Non Pub, Additional Listing, All consumer calling plans Received by 3 PM (EST) (e) Received after 3 PM (EST) (f) Voice Dialing (g) Distinctive Ringing (h) Disconnect Orders: (Translation change - no dispatch) LOOPS: Basic Link (SVGAL) – Hot Cut 1-9 lines 10+ Smarts Clock Basic Link (SVGAL) (2 Wire Analog) - New Line New Lines (Residence) Smarts Clock	 Received after 3 p.m. (EST) except chg of tel or regrade 	Next Day
Call Manager With Name, (c) Remote Call Forwarding, Hunting, Ultra Forward, (d) Suspend, Block or Restore Orders Change Listing to Non Pub, Additional Listing, All consumer calling plans Received by 3 PM (EST) Same Day (e) Received after 3 PM (EST) (f) Voice Dialing (g) Distinctive Ringing (h) Disconnect Orders: (Translation change - no dispatch) LOOPS: Basic Link (SVGAL) - Hot Cut 1-9 lines 1-9 lines 10-4 Basic Link (SVGAL) (2 Wire Analog) - New Line New Lines (Residence) Smarts Clock	(b) Other Features: Call Answering and Call Answering Enhanced Services, Caller ID,	4 days
(c) Remote Call Forwarding, Hunting, Ultra Forward, (d) Suspend, Block or Restore Orders Change Listing to Non Pub, Additional Listing, All consumer calling plans Received by 3 PM (EST) (e) Received after 3 PM (EST) (f) Voice Dialing (g) Distinctive Ringing (h) Disconnect Orders: (Translation change - no dispatch) LOOPS: Basic Link (SVGAL) - Hot Cut 1-9 lines 1-9 lines 10+ Smarts Clock Basic Link (SVGAL) (2 Wire Analog) - New Line New Lines (Residence) Smarts Clock	Caller ID With Name, Call Waiting ID, Call Waiting ID With Name, Call Manager,	
(d) Suspend, Block or Restore Orders Change Listing to Non Pub, Additional Listing, All consumer calling plans Received by 3 PM (EST) Same Day Next Day (e) Received after 3 PM (EST) (f) Voice Dialing (g) Distinctive Ringing 1 Day (h) Disconnect Orders: (Translation change - no dispatch) LOOPS: Basic Link (SVGAL) – Hot Cut 1-9 lines 10+ Same Day Next Day 3 Days 4 (business) Hours 5 days Negotiated Basic Link (SVGAL) (2 Wire Analog) - New Line New Lines (Residence) Smarts Clock	Call Manager With Name,	
Change Listing to Non Pub, Additional Listing, All consumer calling plans Received by 3 PM (EST) Same Day Next Day (e) Received after 3 PM (EST) Next Day (f) Voice Dialing 3 Days (g) Distinctive Ringing 1 Day (h) Disconnect Orders: (Translation change - no dispatch) 4 (business) Hours LOOPS: Basic Link (SVGAL) – Hot Cut 1-9 lines 1-9 lines 5 days Negotiated Basic Link (SVGAL) (2 Wire Analog) - New Line New Lines (Residence) Smarts Clock		2 days
Received by 3 PM (EST) (e) Received after 3 PM (EST) Next Day (f) Voice Dialing (g) Distinctive Ringing (h) Disconnect Orders: (Translation change - no dispatch) LOOPS: Basic Link (SVGAL) – Hot Cut 1-9 lines 10+ Same Day Next Day 4 (business) 5 days Negotiated Basic Link (SVGAL) (2 Wire Analog) - New Line New Lines (Residence) Smarts Clock	(d) Suspend, Block or Restore Orders	Same day
(e) Received after 3 PM (EST) (f) Voice Dialing (g) Distinctive Ringing (h) Disconnect Orders: (Translation change - no dispatch) LOOPS: Basic Link (SVGAL) – Hot Cut 1-9 lines 10+ Stays Negotiated Basic Link (SVGAL) (2 Wire Analog) - New Line New Lines (Residence) Smarts Clock	Change Listing to Non Pub, Additional Listing, All consumer calling plans	
(f) Voice Dialing (g) Distinctive Ringing (h) Disconnect Orders: (Translation change - no dispatch) LOOPS: Basic Link (SVGAL) – Hot Cut 1-9 lines 10+ Segotiated Basic Link (SVGAL) (2 Wire Analog) - New Line New Lines (Residence) Smarts Clock	Received by 3 PM (EST)	Same Day
(g) Distinctive Ringing 1 Day (h) Disconnect Orders: (Translation change - no dispatch) 4 (business) Hours LOOPS: Basic Link (SVGAL) – Hot Cut 1-9 lines 10+ Segotiated Basic Link (SVGAL) (2 Wire Analog) - New Line New Lines (Residence) New Lines (Residence) Smarts Clock	(e) Received after 3 PM (EST)	Next Day
(h) Disconnect Orders: (Translation change - no dispatch) LOOPS: Basic Link (SVGAL) – Hot Cut 1-9 lines 10+ Sample Support Stays Negotiated Basic Link (SVGAL) (2 Wire Analog) - New Line New Lines (Residence) New Lines (Residence) Smarts Clock	(f) Voice Dialing	3 Days
LOOPS: Basic Link (SVGAL) – Hot Cut 1-9 lines 5 days 10+ Negotiated Basic Link (SVGAL) (2 Wire Analog) - New Line Smarts Clock ● New Lines (Residence) Smarts Clock	(g) Distinctive Ringing	1 Day
Basic Link (SVGAL) – Hot Cut 1-9 lines 10+ Segotiated Basic Link (SVGAL) (2 Wire Analog) - New Line New Lines (Residence) Smarts Clock	(h) Disconnect Orders: (Translation change - no dispatch)	4 (business) Hours
Basic Link (SVGAL) – Hot Cut 1-9 lines 10+ Segotiated Basic Link (SVGAL) (2 Wire Analog) - New Line New Lines (Residence) Smarts Clock		
1-9 lines 10+ Basic Link (SVGAL) (2 Wire Analog) - New Line New Lines (Residence) Smarts Clock		
Basic Link (SVGAL) (2 Wire Analog) - New Line New Lines (Residence) Negotiated Smarts Clock		I
Basic Link (SVGAL) (2 Wire Analog) - New Line • New Lines (Residence) Smarts Clock		· ·
New Lines (Residence) Smarts Clock	10+	Negotiated
New Lines (Residence) Smarts Clock	Basic Link (SVGAL) (2 Wire Analog) - New Line	
		Smarts Clock
• 1-9 Lines (Business)	• 1-9 Lines (Business)	Smarts Clock
• 1 – 9 Lines/ADL(Additional line Residence)-lines Greater of 5 days/Smarts		
• 10 + Lines (After Check for Facilities) Negotiated		
• 6 + Lines Facility Check 72 Hours		C

Product:	BELL ATLANTIC Interval
UNE – Loop Products (continued)	
Premium LINK (Two-Wire Digital/ ISDN) - New Line (after loop qualification)	
New Line 1-9 lines	Smarts Clock
• 1 – 9 lines/ ADL	Greater of 5 days/ Smarts
• 10 + lines (After Check for Facilities & Loop Qualification)	negotiated
6 + lines Facility Check/Loop Qualification (In areas where required)	72 Hours
2 Wire Digital Loops-ADSL Qualified and 2+4 Wire Digital Loops-HDSL Qualified	
Loop Qualification	3 Days
1-5 Loops	6 Days
6-9	12 Days
10+	Negotiated
Disconnects	2 days
4 Wire Analog Loops including V-Loops	
1-9 Loops	Greater of 7+ Days or
	SMARTS
10+	Negotiated
Disconnect	2 Days
4 Wire Analog Loops-CCS	
1-5 Loops	6 Days
6-9	12 Days
Disconnects	2 Days

UNBUNDLED ELEMENTS: continued

Product:	BELL ATLANTIC Interval
NUMBER PORTABILITY:	BBBIII BBIII II I I I I I I I I I I I I
Interim Number Portability: - Associated with Loop Hot Cut	5 days
Remote Call Forwarding ("RCFs")or INP-T if Facilities (trunking) are already in place and	2 days
Facilities and/or Ports on BELL ATLANTIC and CLEC switches are available: (Stand	
alone number portability orders only, without unbundled links):	
1-19 Lines/numbers	3 days
• 1 1) Ellies/Hamoors	3 days
• 20-100 Lines, and if fac's are available	10 Days
Other	Negotiated
Local Number Portability (LNP)	Tiogottatea
• 1-19 Lines/numbers	3 Days
• 20-100 Lines	10 Days
• Over 100 Lines	Negotiated
• Over 100 Ellies	Negotiated
NETWORK INTERFACE (customer prem.), HOUSE & RISER:	
NID (Customer Premises – Network Interface)	Smarts Clock
House & Riser – (New Install)	Smarts Clock
1-9 Lines	Smarts Clock
10+ Lines	
	Negotiated
Disconnects	SMARTS Clock
UNE - POTS Combinations: ⁶	
Basic Local Service – with or without OS/DA (after completion of joint planning process	
for Switch Elements)	
Flip to CLEC	2 days
New Lines:	2 days
	Smarts Clock
 Main Line (Residence) 1-5 Lines (Business) 	Smarts Clock Smarts Clock
• 1-5 Lines/ ADL (additional line) (Residence)	Greater of 5 days/Smarts
• 6 + lines (After Check for Facilities)	Negotiated
Facility Check	72 Hours
UNE - Special Services:	
PORTS:	
Primary Rate Interface - ISDN Port	
New Installation per Port	20 Days
4+ Ports	Negotiated
Migration	regonated
With Reuse of Facilities	25 Days
With Reuse of Facilities Without Reuse of Facilities	20 Days
• Without Reuse of Pacifices	20 Days
DS1 DID, DOD, PBX Port Interface	
New Installation per Port	20 Days
4+ Ports	Negotiated
Migration	regonated
1,1151411011	
With Reuse of Facilities	25 Days

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⁶ Where Bell Atlantic has made UNE- Platform available.

UNBUNDLED ELEMENTS: continued

Product:	BELL ATLANTIC Interval
Integrated Digital Loop Carrier	Negotiated
Electronic Key Telephone Port	Negotiated
Coin Telephone Port	Negotiated
SMDI Port	Negotiated
Unbundled Dedicated Trunk Ports, Extended Dedicated Trunk Ports	
New Trunk Group 1-240 trunks (1-10 DS1s)	60 business days
Add to existing groups 1-96 trunks (1-4 DS1s)	30 business days
Number of trunks exceeds above	Negotiated

UNBUNDLED ELEMENTS: continued

Product:	BELL ATLANTIC Interval
LOOP Products:	
Digital High Capacity Links:	
(a) 1.544 Mbps (DS1) Links:	
Facility Check	72 Hours
• Intervals start after facility check:	6 Days 10 DaysNegotiated
• 1-4 Loops 5-9 Loops≥ 10 Links	
(b) 45 Mbps (DS3) Links	
Facility Check	4 Days
1-4 Loops	8 Days
5-9 Loops	12 Days
10+	Negotiated
(c) DS0 M Links Associated with EEL:	
Facility Check	72 Hours
• Intervals start after facility check:	
• < 10 Links (with facilities)	6 Days
 < 10 Links (without facilities) 	12 Days (ECCD+6 Days)
• ≥10 Links	Negotiated
(d) 1.544 Mbps (DS1) M Links Associated with EEL:	
Facility Check	72 Hours
• Intervals start after facility check:	
• < 10 Links (with facilities)	15 days
 < 10 Links (without facilities) 	Negotiated
• ≥ 10 Links	Negotiated
INTEROFFICE FACILITIES Products:	
SS7 A or B/D Links:	Negotiated
EEL Backbone DS1 and DS3	
• 1 - 9 Links	15 Days
10 or more Links	Negotiated
	rogonated
Dedicated Interoffice Facilities (DS1, DS3,)	72 1
• Facility Check	72 hours
• Facilities available (Quantity 1-8)	15 Days
• Quantity > 8	Negotiated
Facilities not available	Negotiated
OC-n Unbundled IOF	Negotiated
EEL: DS1/DS3 Transport with MUX or to the End User-	
Facility Check	72 Hours
1-9 Loops	15 Days
10+	Negotiated
No Facilities	ECCD+15 Days2 Days
Disconnects	,
Unbundled Multiplexing (3/1, 1/0)	
Facilities Check	72 Hours
Facilities Available (Quantity 1 – 8)	15 Days
(Quantity 9 +)	Negotiated
Facilities not available	Negotiated
A delitided flot dynamicale	Tiogotiated
Low Speed (DS1, Voice Grade) Connections from MUX	
Quantity 1-8	15 days from installation of
	MUX
Quantity >8	Negotiated

AIN:	
Service Mgmnt System/Service Creation - AIN Service Development	Negotiated
CLEC AIN Service Deployment-Mass Mkt	Negotiated
CLEC AIN Service Deployment-Complex	Negotiated
AIN Trigger Access-Line Based/Subscribed Triggers	Negotiated
AIN Trigger Access-Other(Office Based Triggers)	Negotiated
DIRECTORY ASSISTANCE ("DA"):	
CLECs customer's information incorporated into database	2 Days
DA Trunks to TOPS Tandem Provisioning Intervals;	
If Facilities are available	18 Days
If Facilities are not available	Negotiated
LINE IDENTIFICATION DATABASE ("LIDB"):	
CLECs customer's information incorporated into database	2 Days
OPERATOR SERVICES:	
Provisioning of FG C-type Modified Operator Services Signaling Trunks:	
If Facilities are available:	18 Days
If Facilities are not available:	Negotiated
911/E911 SERVICE:	
CLECs customer's information incorporated into the PS/ALI database	2 Days

RESALE SERVICES:

Basic POTS Services:	BELL ATLANTIC Interval
Feature/Service Change (Resale or UNE):	
(a) Basic Features: Call Waiting, Call Forwarding, Speed Calling & 3 Way Calling, A	1
Phonesmart (including Call Blocking, Anonymous Call Rejection, Call Return, and	
Call Trace), Repeat Dialing, All Business Calling Plans including (Dial A Visit, NY	-
NJ Corridor, Cents Per Minute, Unlimited Regional Calling), Telephone Number	r
Change or Regrades, PIC Changes, Wire Maintenance Plan (Business) WAT	\mathbf{S}
Plans, Disconnect of Feature	
 Received by 3 p.m. (EST) except change of telephone number or regrade 	Same day
• Received after 3 p.m. (EST) except change of telephone number or regrade	Next Day
(b) Other Features: Call Answering and Call Answering Enhanced Services Caller ID	, 4 days
Caller ID With Name, Call Waiting ID, Call Waiting ID With Name, Call Manager	,
Call Manager With Name,	
(c) Remote Call Forwarding, Hunting, , Ultra Forward,	2 days
(d) Suspend, Block or Restore Orders	Same day
(e) Change Listing to Non Pub, Additional Listing, All consumer calling plans	
Received by 3 PM (EST)	Same Day
Received after 3 PM (EST)	Next Day
(f) Voice Dialing	3 Days
(g) Distinctive Ringing	1 Day
(h) Disconnect Orders: (Translation change - no dispatch)	Same Day
Change Existing Account to CLEC Resale Account: Residence or Business Lines,	
including Analog Centrex, and PBX trunks	
(a) Change existing Account to Resale	Same Day
New Lines: Residence or Business Lines, and Analog Centrex	
 New Line (Residence) 1-5 line, No cut Through or Left in Dial Tone 	Smarts Clock
 Main Line (Residence) Cut Through-Yes or Left in Dial Tone-Yes 	
• Received before 12:00 Noon (EST)	Next Day
• Received after 12:00 Noon (EST)	2 Days
• 1-5 Lines (Business)	Smarts Clock
• 1-5 lines or ADL (Residence)	Greater of Smarts/5 Days
• 6 + lines (Residence- After Check for Facilities)	Negotiated
Facility Check	72 Hours
• 6 – 10 lines (Business- After Facility Check/ Availability)	Greater of Smarts/5 Days
• 11 – 20 lines (Business- After Facility Check/ Availability)	Greater of Smarts/7 Days
• 21+ lines (Business- After Facility Check/ Availability)	Negotiated
Facility Check	72 Hours
	12 Hours

RESALE SERVICES:

Product:	BELL ATLANTIC Interval
ISDN - 2 wire digital	
(a) Local:	
• 1 – 12 lines	8 days (6 lines or more
	Facility Check Required)
 Over 12 lines (After Check for Facilities) 	Negotiated
Facility Check	72 Hours
• Disconnect	5 days
PIC Change	3 days
Telephone Number/SPID Change	5 days
Point to Multi-Point	5 days
Hunting	5 days
Non-Standard Configuration Group Change	58 days
(b) Virtual:	
• 1 – 12 Lines	12 days (6 or more Facility
	Check Required)
Over 12 Lines	Negotiated
Disconnect	5 days
PIC Change	5 days
Telephone Number/SPID Change	5 days
Point to Multi-Point	8 days
Hunting	8 days
Non-Standard Configuration Group Change	8 days

Resale continued:

Product:	BELL ATLANTIC Interval
PBX Trunks	
• 1 – 12 circuits	9 days
• 13 – 24 circuits	14 days
• 25 – 38 circuits	18 days
• 39 – 50 circuits	22 days
Over 50 circuits	negotiated
Note: As of 7/1/99, Facility Check required for quantity of 6 services or more before interval	
can be granted.	
DID Trunks:	
• 1 - 8 Trunks	14 days
Over 8 Trunks	negotiated
Note: As of 7/1/99, Facility Check required for quantity of 6 services or more before interval	
can be granted.	
Disconnect Orders - dispatch required:	Smarts Clock

Special Services:	
Analog Private Line:	
• 1 - 12 circuits	9 days
• 13 - 24 circuits	14 days
• 25 - 38 circuits	18 days
• 39 - 50 circuits	22 days
• Over 50	Negotiated
Note: As of 7/1/99, Facility Check required for quantity of 6 services or more before interval	
can be granted.	
DDS 11	
• 1-4 circuits	12 days
• 5-8 circuits	17 days
• 9-12 circuits	21 days
Note: As of 7/1/99, Facility Check required for quantity of 6 services or more before interval	
can be granted.	
Dovpath	12 days
Flexpath	15 days
Fractional T1 Copper	24 days
Fractional T1 Fiber	22 days
Frame Relay	See DDS 11, Fractional T10
	Superpath
Infopath	12 days
Intellidial	5 days
Inside Moves	
• 1-8 circuits	5 days
• 9-12 circuits	7 days
• 12+ circuits	negotiated
Disconnects	
leg or point on multipoint	5 days
• 1-12 circuits	5 days
• 13-24 circuits	6 days
• 25-50 circuits	8 days
• 50+ circuits	negotiated

Resale continued:

Product:	BELL ATLANTIC Interval
Other Special Services	
Privare Line with 27M	8 days
 Pulsenet 	3 days
• Superpath 1-4 circuits (fiber ready location)	7 days
• Superpath 1-4 circuits	12 days
Switchway Low Speed Data	12 days
• LADS	12 days
• Intellipath	See POTS
Digital Centrex (new) Note: As of 7/1/99, Facility Check (72 hours) required for quantity of	
6 services or more before interval can be granted.	
• 4 -20 lines	10 days
• 21-50 lines	min 15 days or negotiated
• 51+ lines	min 20 days or negotiated
• 4 -20 lines w/ call answering	12 days
• 21-50 lines	min 15 days or negotiated
• 51+ lines	min 20 days or negotiated
• 4-20 lines w/call processing	15 days
• 21-50 lines	min 20 days or negotiated
• 51+ lines	min 25 days or negotiated
• 4 -20 lines w/ info mailboxes	15 days
• 21-50 lines	min 20 days or negotiated
• 51+ lines	min 25 days or negotiated
all optional features 4-20 lines	10 days or above interval
• 21+ lines	negotiated
Nova Centrex	POTS Intervals
ISDN - Primary Rate (1.54 Mbps)	1015 mervais
Per Port	20 days
• 4+ Ports	Negotiated
	_
PIC Change Contract (ISDN)	12 days
• Centrex w/ISDN	add 2 days to centrex
P. VIII. I O. V.	interval
Digital High Capacity services:	
(a) 1.544 Mbps (DS1) Service:	72.11
• Facility Check	72 Hours
• Intervals start after facility check:	7 days
• ≤ 10 DS1s (with facilities)	12 days
• ≤ 10 DS1s (without facilities)	Negotiated
• >10 DS1s	
(b) 45 Mbps (DS3) Service	Access NY only 1-4: 8days, 5- 9 12days, 10+ Neg
Foreign Exchange Services:	
Any Quantity	15 days
 w/ CENTREX and ISDN 	
Note: As of 7/1/99, Facility Check required for quantity of 6 services or more before interval	12 days, Centrex Interval plus
can be granted.	2 days
Off Premise Extension	5 Days
Telephone Answering Service	Smarts Clock

Note: Requests for 6 lines or more require a facility check.

For 6-9 lines, facility reply to customer within 24 hours. For 10 or more lines, facility reply to customer within 72 hours. If facilities are available, apply the standard interval. If NO facilities are available, the interval is based on the facility availability date plus the standard interval. If the facility check is inconclusive, apply a 10 business day or product interval, whichever is longer.

Note:

- 1. All Days are business days
- 2. SMARTS Clock is a system that analyzes work required on an order and compares it to available work forces. Local supervisors input the work force availability on a daily basis in advance. The SMARTS Clock fills up a day's schedule on a first in first out basis until 90% of available force is scheduled. The available work force works both maintenance and installation. Reseller and network element order are in the same queue as the Telephone Company's end users. Intervals can be as short as one day and in most cases, less than five days.
- 3. Negotiated Intervals are dependent on force and facility availability and complexity of services.